



ENROOTS HORIZON PRIVATE LIMITED

N.B. Apartment, First Floor, Block 2, Holding No. 13/A,

Station Road (Nalta), Kolkata, West bengal, India 700079

Email: customercare@myehpl.com, Website: www.myehpl.com

Customer Care No.: 18003137879

To,

Dated:

The Secretary,
Ministry of Consumer Affairs, Food & Civil Supplies
Government of Madhya Pradesh,
Bhopal

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

With reference to above, we are annexing herewith the following documents for your kind perusal, approval and record.

- 1) Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021
- 2) Self-declaration of compliance to E-commerce Rules, 2020.
- 3) Photocopies of CIN, MCA Master-sheet, MOA & AOA and List of Directors with their complete details
- 4) Board Resolution
- 5) Photocopies of PAN, TAN, GSTIN, Trade Mark (s) owned or licensed and other similar registration
- 6) Declaration of pending non-conviction and non-bankruptcy as provided U/S 8(8) of the Rules
- 7) Business Plan and its annexure forming its part
- 8) Specimens of Contract Agreement with a Direct Seller, Application Form & ID Card
- 9) Cooling off policy for a Independent Distributor
- 10) Order form & its terms and condition for a Consumer
- 11) Order form & its terms and conditions for a Direct Seller
- 12) Buy-back, return and refund Policy
- 13) Mechanism of Grievance Redressal
- 14) Products Price list
- 15) Photocopies of certifications obtained

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For Enroots Horizon Private Limited.

Kundan Choudhary

(Kundan Choudhary)
Nodal Officer

Encls: 74 Pages in all

5009

15/02/2023

श. नागरिक अणुपूर्ति एवं उपभोक्ता संरक्षण
संस्थान, भोपाल, मध्यप्रदेश



ENROOTS HORIZON PRIVATE LIMITED

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Email: customercare@myehpl.com, **Website:** www.myehpl.com

Customer Care No.: 18003137879

To,

Dated:

Food Civil Supplies & Consumer Department
Government of Haryana.
Chandigarh (U.T)
Haryana - 160009,

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

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Thanks & Regards

For Enroots Horizon Pvt. Ltd.
For Enroots Horizon Private Limited.

Kundan Choudhary
Nodal Officer
(Kundan Choudhary)
Nodal Officer

Bharti Gandhi
Bharti Gandhi
Dy. Supdt.

Encls: 75 Pages in all



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Customer Care No.: 18003137879

To,

Dated:

The Commissioner
Consumer Affairs, Food & Civil Supplies (CS.I-CCS)
Government of Telangana, India,

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

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Kundan Choudhary
(Kundan Choudhary) Nodal Officer
Nodal Officer



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Email: customercare@myehpl.com, **Website:** www.myehpl.com
Customer Care No.: 18003137879

To,

Dated:

Food, Civil Supplies & Consumer Affairs Department
Government of Karnataka,
Bengaluru - 560001

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For Enroots Horizon Pvt. Ltd.
Kundny Choudhary
(Kundan Choudhary)
Nodal Officer Nodal Officer



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Station Road (Nalta), Kolkata, West Bengal, India 700079
Email: customercare@myehpl.com, Website: www.myehpl.com
Customer Care No.: 18003137879

To,

Dated:

The Secretary
Food, Civil Supply and Consumer Protection Department,
Hutatma Raj Guru Chowk,
Madam Cama Marg,
Mantralaya,
Government of Maharashtra,
Mumbai – 400032

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For Enroots Horizon Private Limited.

Kundan Choudhary
For Enroots Horizon Pvt. Ltd.
(Kundan Choudhary)
Nodal Officer

Nodal Officer

Encls: 76 Pages in all

35/123
प्रभात नौवणी शाखा
अत्र, नागरी पुरवठा व
ग्राहक संरक्षण विभाग,
मंत्रालय, मुंबई-४०० ०३२.



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Email: customercare@myehpl.com, Website: www.myehpl.com

Customer Care No.: 18003137879

To,

Dated:

The Under Secretary
Food Civil Supplies and Consumer Protection Department,
Government of Gujarat,
Block No. 14, 5th Floor, New Sachivalya,
Gandhi Nagar, Gujarat – 382010

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For Enroots Horizon Private Limited.

For Enroots Horizon Pvt. Ltd.
Kundan Choudhary

(Kundan Choudhary)
Nodal Officer Nodal Officer

Riyank
23-04-23
Dispatch Clerk
Food, Civil Supplies and
Consumer Affairs Department
Sachivalaya, Gandhinagar

Encls: 75 Pages in all



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Email: customercare@myehpl.com, Website: www.myehpl.com

Customer Care No.: 18003137879

To,

Dated:

The Commissioner,
Civil Supplies and Consumer Protection Department,
Chepauk, Chennai- 600005

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Thanks & Regards

For Enroots Horizon Private Limited.

For Enroots Horizon Pvt. Ltd.

Kundun Choudhary

(Kundan Choudhary)
Nodal Officer

Received

R. D. Mishra 22 FEB 2023



Encls: 154 Pages in all



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Station Road (Nalta), Kolkata, West Bengal, India 700079

Email: customercare@myehpl.com, Website: www.myehpl.com

Customer Care No.: 18003137879

To,

Dated:

The Director
Directorate of Food, Civil Supplies and Consumer Affairs,
Government of Jammu & Kashmir,
Jammu Region,
Trikutanagar, Jammu

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For Enroots Horizon Pvt. Ltd.

Kundun Choudhary

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Nodal Officer

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Station Road (Nalta), Kolkata, West bengal, India 700079
Email: customercare@myehpl.com, **Website:** www.myehpl.com
Customer Care No.: 18003137879

To,

Dated: 4/01/2023

THE, DIRECTOR, CPDS (A)
Ministry of Consumer Affairs Food & Public Distribution
Department of Consumer Affairs
Government of Himachal Pradesh, Shimla,
Himachal Pradesh - 171002

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

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Thanks & Regards

For Enroots Horizon Private Limited.

For Enroots Horizon Pvt. Ltd.

Kundari Choudhary

(Kundan Choudhary)

Nodal Officer

Nodal Officer

Encls: 75 Pages in all

*Received at Directorate (PCs & CA)
by Pooja Kumar (20A, 10)*

[Signature]
4/1/2023

DISPATCHER
FOOD, CIVIL SUPPLIES &
CONSUMER AFFAIRS,
H.P, SHIMLA-9

DFSC (HQ)
[Signature]
4/1/23



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Customer Care No.: 18003137879

To,

Dated: 6/01/23

The Joint Secretary,
Department of Consumer Affairs, Food & Civil Supplies
Government of Punjab,
Chandigarh.

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For Enroots Horizon Private Limited.

Kundan Choudhary
For Enroots Horizon Pvt. Ltd.
(Kundan Choudhary)

Nodal Officer

Nodal Officer

Arun
06-01-2023
2997442

Encs: 76 Pages in all



ENROOTS HORIZON PRIVATE LIMITED

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Station Road (Nalta), Kolkata, West Bengal, India 700079
Email: customercare@myehpl.com, Website: www.myehpl.com
Customer Care No.: 18003137879

To,

Dated:

The Commissioner
Food & Civil Supplies Department
Government of Uttar Pradesh,
Second Floor, Jawahar Bhawan,
Lucknow – 226001,
Uttar Pradesh

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(Kundan Choudhary) Nodal Officer
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Email: customercare@myehpl.com, **Website:** www.myehpl.com
Customer Care No.: 18003137879

To, *Joint Secretariat*

Dated:

Department of Consumer Affairs,
Government of Bihar,

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

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(Kundun Choudhary) Nodal Officer
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To,

Dated: 25/01/23

The Director,
Department of Food, Civil Supplies Consumer Affairs
Government of Chhattisgarh,
Raipur, Chhattisgarh

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- 13) Mechanism of Grievance Redressal
- 14) Products Price list
- 15) Photocopies of certifications obtained

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For Enroots Horizon Private Limited.

Kundun Choudhary
(Kundan Choudhary)
Nodal Officer



Encs: 75 Pages in all



ENROOTS HORIZON PRIVATE LIMITED

N.B. Apartment, First Floor, Block 2, Holding No. 13/A,
Station Road (Nalta), Kolkata, West Bengal, India 700079

Email: customercare@myehpl.com, Website: www.myehpl.com

Customer Care No.: 18003137879

To,

Dated:

Joint Secretariat,
Consumer Affairs Department,
Government of West Bengal,
Kreta Suraksha Bhawan,
3rd Floor, 11A, Mirza Ghalib Street,
Kolkata - 700087

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

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For Enroots Horizon Private Limited.

For Enroots Horizon Pvt. Ltd.

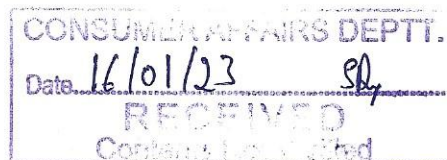
Kundan Choudhary

(Kundan Choudhary)

Nodal Officer

Nodal Officer

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Station Road (Nalta), Kolkata, West Bengal, India 700079
Email: customercare@myehpl.com, Website: www.myehpl.com
Customer Care No.: 18003137879

To,

Dated:

The Secretary
Department of Food, Public Distribution & Consumer Affairs,
Government of Jharkhand
Project Bhawan,
Dhurwa, Ranchi,
Jharkhand – 834004

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For Enroots Horizon Private Limited.

For Enroots Horizon Pvt. Ltd.

Kundun Choudhary

(Kundan Choudhary)

Nodal Officer Nodal Officer



Encls: 76 Pages in all



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Station Road (Nalta), Kolkata, West Bengal, India 700079

Email: customercare@myehpl.com, Website: www.myehpl.com

Customer Care No.: 18003137879

To,

Dated:

The Director,
Department of Food, Civil Supplies, and Consumer Affairs,
Government of NCT Delhi,
New Delhi-110002

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For Enroots Horizon Pvt. Ltd.
For Enroots Horizon Private Limited.

Kundan Choudhary
Nodal Officer

(Kundan Choudhary)
Nodal Officer

Encls: 76 Pages in all

Received
09/01/23

Food Supplies Office (R&I)
Food Supplies & Consumer Affairs
Govt of NCT of Delhi
K-Block, Vikas Bhawan, New Delhi-02



ENROOTS HORIZON PRIVATE LIMITED

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Station Road (Nalta), Kolkata, West Bengal, India 700079

Email: customercare@myehpl.com, Website: www.myehpl.com

Customer Care No.: 18003137879

To,

Dated:

Food, Civil Supplies & Consumer Affairs,
8-A Bengali Market, Library Road
Dehradun, Uttra Khand

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Thanks & Regards

For Enroots Horizon Private Limited.

Kundun Choudhary
(Kundun Choudhary) Officer
Nodal Officer

31/3/23
Set

Web Manager

Encls: 80 Pages in all

खाद्य, नागरिक आपूर्ति एवं न्यायिक प्रशासन विभाग
प्रशासक

प्रशासक



ENROOTS HORIZON PRIVATE LIMITED

N.B. Apartment, First Floor, Block 2, Holding No. 13/A,
Station Road (Nalta), Kolkata, West bengal, India 700079
Email: customercare@myehpl.com, Website: www.myehpl.com
Customer Care No.: 18003137879

To,

Dated:

Addl. Secretary,
Food Supplies & Consumer Welfare Department
Government of Odisha,
Bhubaneswar, Odisha,

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Kundun Choudhary
(Kundan Choudhary) Nodal Officer
Nodal Officer

EO722840071IN IVR:6979722840071
SP BHUBANESWAR RMS COUNTER <751001>
Counter No:1,16/05/2023,14:12
To:JK LAKRA,SPL SECRETARY
PIN:751001, BHUBANESWAR RMS COUNTER
From:ENROOTS HORIZON,PITAMPURA
Wt:435gms
Amt:35.40(Cash)Tax:5.40
<Track on www.indiapost.gov.in>
<Dial 180026/



Article No:EO722840071IN has been Delivered by MINATI KUMAR (Beat No:B8) on 17/05/2023
17:57:58 - INDPOST



ENROOTS HORIZON PRIVATE LIMITED

N.B. Apartment, First Floor, Block 2, Holding No. 13/A,
Station Road (Nalta), Kolkata, West Bengal, India 700079

Email: customercare@myehpl.com, Website: www.myehpl.com

Customer Care No.: 18003137879

To,

Dated:

The Director
Directorate of Food, Civil Supplies and Consumer Affairs,
Government of Tripura,
Amarpur, Agartala,
Tripura - 799101

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Nodal Officer



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The Director
Food, Civil Supplies and Consumer Affairs Department,
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Near Bhangagarh Flyover,
Bhangagarh, Guwahati,
Assam – 781005

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Enroots Horizon Private Limited.

Kundan Choudhary

(Kundan Choudhary)
Nodal Officer

Nodal Officer

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RECEIVED
GENERAL MANAGER
10/5/23



ENROOTS HORIZON PRIVATE LIMITED

N.B. Apartment, First Floor, Block 2, Holding No. 13/A,
Station Road (Nalta), Kolkata, West Bengal, India 700079
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Kundan Choudhary
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10/5/23